EcoFlow App Overview

In this section, we will go over the basics of how to use the EcoFlow App. We'll cover:

- What is the EcoFlow App?
- EcoFlow App Set Up
- Quick App Tour
- Important App Functions

If you want more in-depth instructions on how to use the EcoFlow app, you can look at EcoFlow's User Manual.

Depending on your situation, the EcoFlow app may or may not be a useful tool for you. All of the essential functions can also be done in-person with the battery.

What is the EcoFlow App?

The EcoFlow app allows you to remotely monitor and control your battery from your smartphone using a Bluetooth or Wi-Fi connection.

Features include:

- Use your phone to control the battery while within range of Bluetooth or Wi-Fi
  - This includes turning the battery on and off, as well as adjusting a variety of settings
- Receive an alert if your battery is running low
- Remotely monitor your battery power level if you need to leave your home during an emergency
- Remotely monitor the battery from another location as a caretaker

Please note: In order to access and control the battery remotely, the battery must be connected to your Wi-Fi.

This means that **during a power outage, your internet router will need to be plugged into the battery or another source of power before you leave your house.**

If service from your internet provider goes down, you will not be able to access the battery remotely.

EcoFlow App Set Up

The EcoFlow app allows you to remotely monitor and control your battery from your smartphone using a Bluetooth or Wi-Fi connection.

There are three different ways you can connect to your battery:

Bluetooth

This will allow you to connect to and control your battery from the EcoFlow app while within Bluetooth range of your battery.

Once you are connected via Bluetooth, you can also adjust your IOT and Direct Connection settings.

This is most useful for monitoring and controlling your battery while at home.

IOT Connection

This will allow you to connect to and control your battery from the EcoFlow app remotely.

The IOT connection allows your phone to communicate with the battery through your home Wi-Fi, even if you are using data or a different internet connection.

This is most useful for controlling your battery when you are not at home.

Direct Connection

Also called Wi-Fi Hotspot Connection; not available with the Delta Max 2

This will create a wireless connection between the battery and the EcoFlow when your phone is not connected to the internet.

This is most useful for monitoring and controlling your battery while at home as an alternative to Bluetooth. Users may also use this while camping.

Let's go over how to download and connect with the EcoFlow App!

You will want to do this while your phone is within Bluetooth range of your battery and connected to your home W-Fi network.

1 **Download the app** by using the QR code on the battery or looking up the Ecoflow app in your app store.

2 **Create an account or log in to the app** using an email and password

3 **Connect via Bluetooth**

If you are within Bluetooth range and the battery is on, your battery should pop up automatically.

If it doesn't, you can click on the "+" icon in the top right of the screen and search for available Bluetooth devices. Select your battery model to start pairing.

If it's connected successfully, you'll receive the "You're linked" message.

4 **Set up your Wi-Fi connection**

Once the Bluetooth connection or Wi-Fi hotspot connection is successful, the page will automatically jump to the "Internet Setup" page.

You can continue to select the name of the home Wi-Fi and enter the correct Wi-Fi password to complete the IoT connection.

If you have an EcoFlow Delta Pro battery, you can also use your Bluetooth connection or the IOT reset button to switch between an IOT and Direct connection.

For more information, you can watch this video on How to Log In And Connect To The EcoFlow App or refer to the EcoFlow App User Manual

Quick App Tour

Now, let's do a quick tour of the home screen and functions of the app.

The **plus sign** will let you add new batteries by scanning the barcode on your device. This will only be relevant if you're having trouble with connecting using bluetooth.

The **mail envelope** is where notifications will appear, like if you require an update or your battery is running low on power.

Device will bring you to this home screen, where you can view, monitor, and control your batteries.

Space is used for setting up a more complex system in which multiple batteries are interconnected with each other. You likely won't need to use this feature.

Automation* allows you to automate certain commands, like turning the battery off or on at specific times. Some users may find this useful, but we recommend only using this feature if you are very confident in your tech skills.

*Please note: Setting up automations can be tricky to do correctly. It can be dangerous if you forget or mismanage your settings, as your battery and devices might lose power while you are using them.

Profile lets you check for app updates and has links to Ecoflow's FAQ and tech support page.

Important App Functions

Device:

Once you've added your battery or batteries, they will appear when you open the app or click on "Device" in the bottom menu.

From here, you can monitor and control your batteries remotely.

For more details about the information and settings available here, check out these videos:

How to Use The EcoFlow App with DELTA Pro

How to Use the EcoFlow App with DELTA Max

The most important functions are:

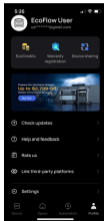|		
monitoring how much power you have left	→	so you know when you should start making plans to evacuate
lowering the charging speed	→	can make the battery last longer during an emergency
turning the AC ports on and off*	→	can help save power when you don't need to power any devices

*Please note: We recommend leaving your AC ports on at all times to avoid forgetting to turn them back on, but in certain scenarios having control may be beneficial

Profile:

Here, you can access warranty registration, check for updates, or find help for common issues.

The **Help and Feedback** menu items will take you to an **FAQ** and an **App Guide** to answer basic questions.

If you go to **Settings** then **About**, there are links to the Ecoflow website and tech support.

If you go to **Settings** then **Network Diagnosis**, the app will run a diagnostic to help find any problems with your Wi-Fi connection.